



 **aktive**
Pharmacy

**The Care Home
Specialist**

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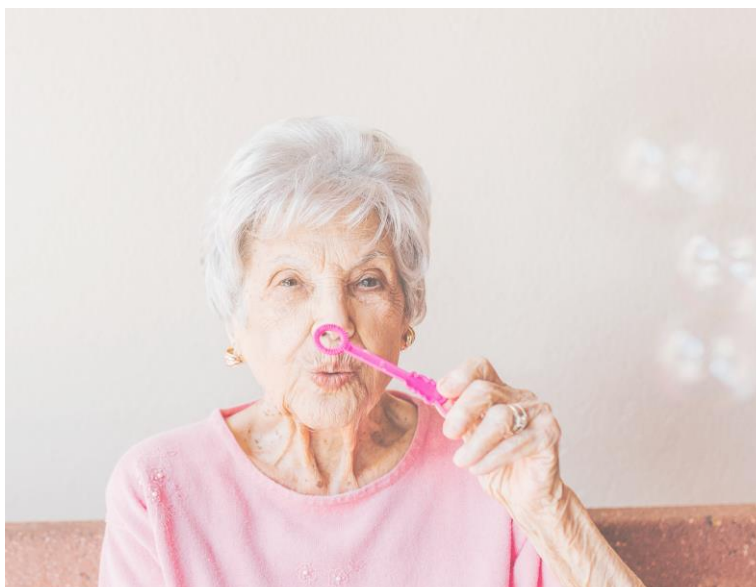
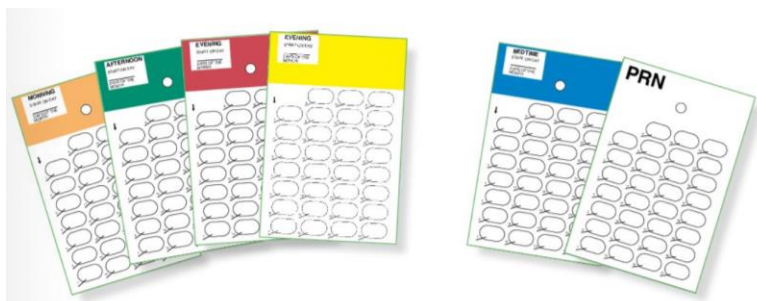
Who we are?

Aktive Healthcare limited is a specialist pharmacy working within the care home sector committed to maximising the standard of care you and your team provides. This has been developed through our individually tailored services providing training, resources and expert on hand knowledge to support the improvement of patient safety and care.

We support our partner care home using a multidisciplinary approach ensuring involvement of care staff, managers, GP, families and most Importantly the patient themselves.

We have developed a robust audit and inspection process following the CQC format that we undergo unannounced twice a year. We maintain rigorous standards to ensure the safety of our clients and utilise CQC reports and findings, implementing them into our care homes with our strategies in partner care homes.

Our Service



- We have Partnerships with multiple companies providing medicine adherence packaging. This can range from single dose packaging to standard weekly blister packs. We have access to multimeds 'press and go' adherence packaging as well as their eMAR system. The Omnicell eMAR System uses patient specific barcoding coupled with original packs to automate the entire medication management and administration process. For further information please contact a member of our care home team.
- 28 Day supply of medication at least 5 days in advance of the cycle start date to ensure you have adequate time to book in medication and request adjustments
- Medicine management service including two cut off's for emergency prescriptions (antibiotics etc) and mid-cycle changes (dose changes etc). This includes emailed, faxed and emergency prescriptions delivered on the same day for prescriptions received before 5pm.
- Monthly audits of repeat medication and implementing changes by the GP to free up time for care staff. Alongside twice yearly audits by specialist care home pharmacist to ensure guidelines compliance with a follow up report.
- Access to our unique learning and development programme designed to support staff becoming more efficient and effective allowing for more patient time with modules including; medication handling, medicine administration, dementia awareness, controlled drug training, sepsis and many more.
- Access to our specialist care home dispensing unit offering day to day pharmaceutical advice, liaising with hospitals and doctors surgeries on behalf of the care home and providing support with complex medicine management including medication administration issues, covert medication, GP prescribing issues, drug incidents and errors and so forth.

Caremeds Dossett Box & eMAR System



multimed
Personalised "Press and Go"
Adherence Packaging

Personalised removable medication pods printed with...

- + Resident Name
- + Drug Name
- + Dose
- + Time
- + Date

Multimed reduces risk and improves efficiency when giving medications in a managed care setting.

For use in both the Community & Carehome setting.

MAR Chart

This Patient is on Warfarin This Patient is on Insulin

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Time	Mon	Tue	Wed	Thu	Fri	Sat	Sun
PRE-MORNING	X	X	X	X	X	X	X
MORNING	X	X	X	X	X	X	X
NOON	X	X	X	X	X	X	X
EVENING	X	X	X	X	X	X	X

Warfarin Tablets 5mg - 10mg - 15mg - 20mg - 25mg - 30mg - 35mg - 40mg - 45mg - 50mg - 55mg - 60mg - 65mg - 70mg - 75mg - 80mg - 85mg - 90mg - 95mg - 100mg

CareMeds Paper MARs

At CareMeds, We have carefully created and designed the Paper MARs Charts for those CareProviders who are not yet ready or are still deciding whether to switch to our very own eMAR solution as an alternative to the traditional Paper MARs

"Our 5 Charts in medication administration"

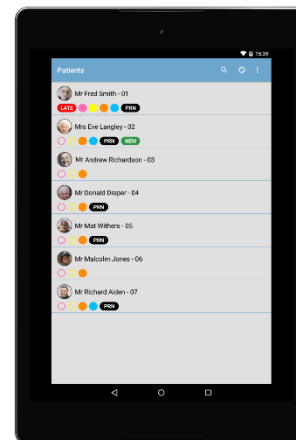
1. MAR Chart
2. PRN Chart
3. Insulin Chart
4. Topical Chart
5. Warfarin Chart

CareMeds HomeManager

A **cloud based system** that links the carehome directly to the **Pharmacy** and **eMAR systems**. A feature rich, reporting and communication tool designed to put control at your finger tips.

The dynamic dashboard gives a real-time status reports to Managers alerting the user to:

- Missed Doses
- Low Stock
- Round Duration
- Near Misses
- Other Alerts



Caremeds eMAR

The latest addition to the product portfolio is our **Android based CareMeds eMAR system**. A powerful intuitive app designed to ensure the **"6 Rights in medication administration"** using Photographic Identification of Resident and Medication, further supported by 2D barcodes for each item.

1. Right Client
2. Right Route
3. Right Drug
4. Right Dose
5. Right Time
6. Right to Refuse

Omnicell eMAR System

Growing patient requirements means increased risks of errors in prescriptions, administration, adherence and monitoring. The annual CQC state of care report identifying safety was the biggest concern with poor medicine management being the main factor.

The Omnicell eMAR System uses patient specific barcoding coupled with original packs to automate the entire medication management and administration process making it safe, simple and compliant for everyone. This means medication can be tracked at all stages, from check in to administration and disposal. The system uses photo identification alongside medical history and a drug alert and verification system to reduce the risk of medication administration errors. The system includes:

Personalised Resident Information

- On screen photographic information
- Resident history, allergy warnings and other information
- Full medication profile and managed changes
- Resident changes, transfers and recorded absences.

Bar Code Scanning

- Ensures drug and doses are correct and medication is given to the right person at the right time.

Simple Alert & Verification System

- Reduced risk of potential medication errors as we are able to detail any changes to the prescription on a centralized database which can be viewed by you in real time
- Missed medication and incomplete medication rounds.
- Medication Notification
- Controlled drugs
- Irregular dosing can be managed for medicines such as warfarin or Alendronic acid.

Reporting System

- Provides real time access to medication information from the pharmacy and reports
- No more paperwork or files of MAR sheets
- No illegible handwriting to try and decipher
- Provides an audit trail for managers and accountability for all staff

Managers Dashboard

- Check progress of drug rounds live and spot missed medication, signatures and other errors fast.
- Track medication administration by nurse, carer or resident
- Manage stock and inventory in real time.
- Print off an up to date eMAR for urgent hospital admissions or discharge.
- Allows managers to monitor staff performance and identify ways to improve their care home service.



Benefits realised by introducing Omnicell eMAR



Checking in of medication reduced from 5 hours per floor to **2 hours per floor**



60% reduction on checking in time has now been redirected back into face to face patient care



Simple alert and verification system **minimises risk of medication administration errors** in the home



Each staff member has their **own log-in details** which enables robust auditing



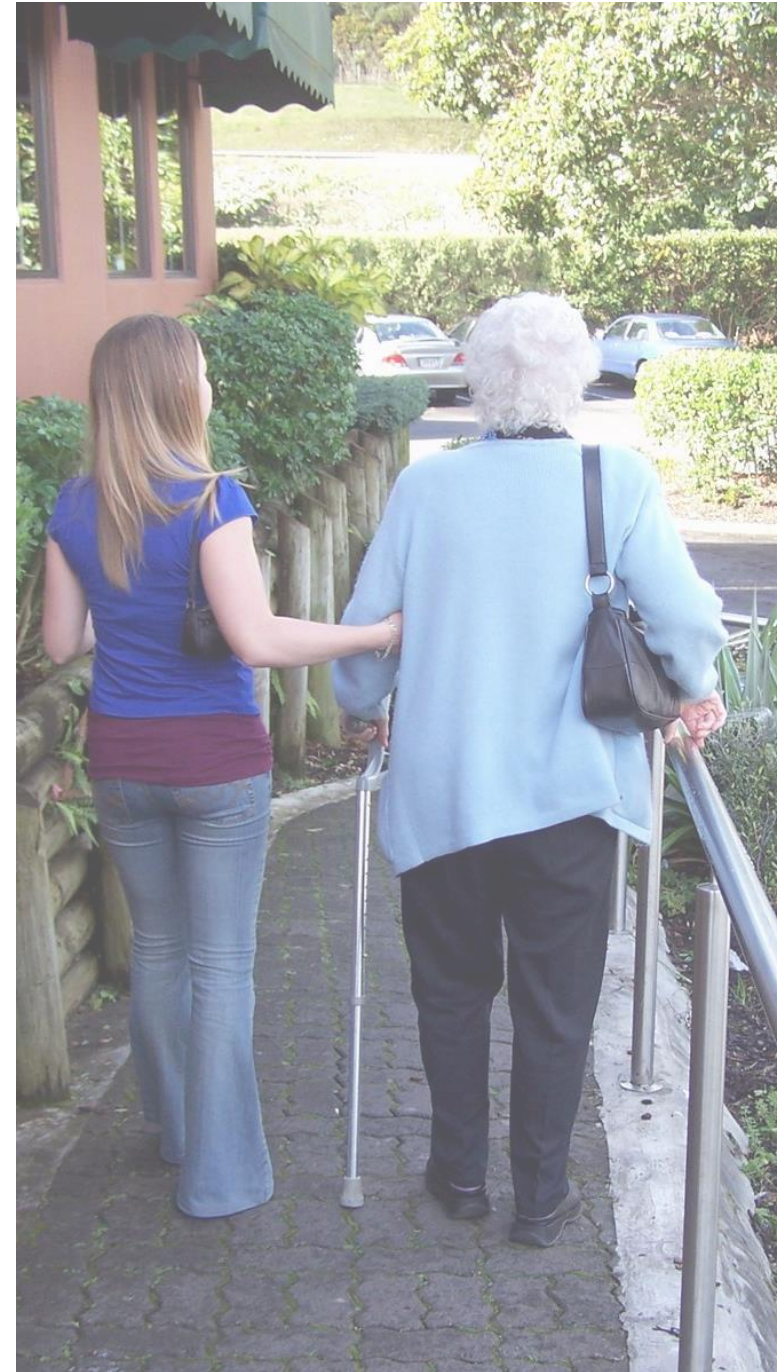
Carried forward feature allows the homes to use up medication from a previous cycle rather than throwing it away helping to tackle medication wastage



Provides **clear audit trail** and accurate information in the event that medication is not administered and gives clear reasons as to why - making CQC inspections easier

Other Features

- Reporting suite: Allows care homes to ready for inspection as you have real time information and reports on medication in sync with the pharmacy. This mean medication changes can be updated instantly on the system. There is no unnecessary paperwork or illegible handwriting to try and understand. It provides a clear audit trail and ensures accountability for all staff.
- Manager's dashboard lets you track medication administration by nurse, carer or resident. It allows you to check the progress of rounds as they happen and spot missed medication, signatures and other potential errors quickly to ensure they are dealt with efficiently. The system allows staff performance to be monitored and help identify ways of improving their care home service. It also has the ability to print off an up to date eMAR sheet for urgent hospital admissions or discharge as well as generate your own MAR charts.
- Further to this it includes a 'carried forward' feature which allows homes to use up medication from the previous cycle rather than throw it away reducing medicine wastage. The system also produces a report of how much stock needs to be ordered and avoids risk of surplus or low stock ensuring better stock control.



WHAT MAKES US DIFFERENT?

Dispensing medication may be a universal service provided by pharmacies, however we have often found that large multiples follow a 'one size fits all' approach which means they fail to ensure the best care for patients. We provide essential advice and auditing to support your protocols with focus on changing guidelines.

At Active Healthcare each new partner care home is assessed by one of our specialist pharmacists using 'CQC Outcome 9: Management of Medication Policy' which covers;

- Self administration of medication by residents
- Administration of medication including prescribing practices
- Use of Controlled Drugs
- Storage of medication
- Disposal of unwanted medication

We conduct two unannounced audits twice yearly using 'Outcome 9 (Regulation 13) Management of Medicines' with a follow up report and support to implement new systems to ensure the home is compliant with CQC standards. We will also pre-visit homes before a CQC Visit (On Request).

We provide in house training for care home staff and auditing to identify gaps in knowledge to tailor our training to meet your requirements. Good staff training ensures an effective running of a care home allowing staff to focus on residents. Most care homes have specialisms such as dementia, each with varying requirements and medication regimens. We will help train and support your staff to ensure they are equipped to understand and administer medication and allow them to focus on preventative measures.



Our Training Modules Include

- CQC and their requirements
- Medication handling and administration
- Controlled Drugs
- Palliative Care
- Parkinsons Disease
- Alzheimers and Dementia
- Falling Risks
- Epilepsy
- Hypertension
- Diabetes

Please note this list is not exhaustive with our courses continually changing and being updated. If there are any deficiencies our team is happy to tailor a course specific to you and to certify this as part of your continuous professional development.

QUESTIONS TO ASK YOUR CURRENT PROVIDER?

Are they aware of the CQC Outcomes and requirements?
Do they conduct audits and help you prepare for inspections?
Do they provide specialist training to support you?
Do they keep up to date with changing regulatory requirements that govern care home?
Do they deliver medication requests on the same day?
Do they have a stock pile of specialist end of life medication and dressings readily available?
Do they have a point of contact to raise issues with who is able to liaise with the doctor on your behalf?



If you are interested and want to know more about our services please contact one of our clinical care home advisors. They are more than happy to give you further information and organise a face to face meeting.

CONTACT US

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